



Be prepared!!

There is exciting news from the Minute Menu headquarters. If you have not heard yet, *the way you do your online claim is changing*. So what does this mean for you? When should you start using it? How? Lets break it down.

What is KidKare?

KidKare.com is the website that is replacing WebKids, Minute Menu Kids, Minute Menu Kids Pro, kids2go (all KIDS products). It can be accessed from any device that has internet access. Including Macs. Providers can use KidKare to enroll children, plan meals, record meals and submit claims. Everything you need to do, right from your smart phone, tablet, laptop, or desktop computer.

What is the deadline to switch?

All providers must be switched over to KidKare by Oct. 1 2017. So, don't panic. You can transition as fast or as slow as you want between now and then. However, we encourage you to get started sooner than later so you have time to train before it's too late.

How do you get trained?

Thankfully, the new website is easier to get around than the old one. But you will likely want to get trained on it before you start using it. The easiest way to get started is the KidKare help site itself. The KidKare Knowledge Base has **training videos** and **helpful information** to learn more about KidKare. All of this is found at help.kidkare.com. In addition to this, we will be emailing you a quick startup guide and frequently asked questions for your reference. These will also be offered as handouts during your next visit to ensure that you are aware and on your way to transitioning. There are also online webinar trainings you can attend live with Minute Menu, or watch recorded ones. They walk you through the entire website. There is one from December 2016, its about 45 minutes long, and very informative.

How do you get started?

In the coming weeks, we will be preparing to transition your accounts to KidKare.com. You should receive an Email "Welcome Letter" similar to the one you got when you first started using WebKids. If for any reason, you changed your email address, please call us to make sure it's up to date. Please keep a close eye on your emails for this and other informative emails. We want to make sure you get what you need to transition as smoothly as possible. If you do not receive the Welcome Letter by the end of February, please call the office to confirm your information and request a new one.

Not Currently Claiming Online?

Then this is a great time to think about switching.

Even if you are not using the current online claiming tool, you will get a "welcome letter" like everyone else if we have a valid email address on file. You are not required to switch to online claiming. However, if you have thought about it in the past and didn't do it because it was difficult, or maybe you had a Mac, then now is the time to look at it again. Please go to the KidKare Help Site and see if this is something you would like to do. If it is, and you do not receive the welcome letter, please call us and we can get you started with the click of a button!

What do you need to do NOW?

Make sure your email address is accurate with PRI!

Start looking at the training material online.

Watch your E-Mail for your transition information.
You should receive your "Welcome Letter" no later than the end of February, but hopefully a lot sooner.
Call us if you do not get it by March 1st.

Not doing online claiming now but want to start?
Don't Wait! Call us ASAP!!